

Troubleshooting

Error Codes Chart

Error code will show on display panel if there is a problem with the cleaner

Error Code	Cause	Solution
E01	Left wheel error	Remove hair and debris from the cleaner's left wheel. Push it in and out and check if the wheel can turn freely.
E02	Right wheel error	Remove hair and debris from the cleaner's right wheel. Push it in and out and check if the wheel can turn freely.
E03	Not in use	
E04	Unit is lifted up	Place cleaner on the floor
E05	Cliff sensor fail	Clean the cliff sensor with a cotton swabs
E06	Bumper sensor fail	Check bumper can move freely and is free from any debris
E07	Left brush error	Remove and clean left brush
E08	Right brush error	Remove and clean right brush
E09	Unit is stuck	Move main body and start again
E10	Power switch is off	Turn on power switch while charging battery
E12	Wheels issue	Check any issue on two wheels rotation speed
E15	Vacuum motor error	Check any air flow from air outlet at cleaner back end
L0	Battery power is low	Recharge battery manually
8888	battery power is very low	Recharge battery manually
 and ! flash	Dustbin full	Clean dust bin and vacuum intake

Note: If the error condition is not resolved, do the following:

1. Restart the cleaner by switching off and on power switch.
2. If restarting doesn't work, remove battery for more than 10 minutes to reset system.
3. If it is still not working, then contact your local service center for repair.